SANTA CRUZ WATER DEPARTMENT

Population Served: 95,000

Water Source(s):
95% San Lorenzo River & North Coast Streams
5% Groundwater from the Purisima Formation

Our mission is to ensure public health and safety by providing a clean, safe, and reliable supply of water. We strive to serve the community in a courteous, efficient, cost effective, and environmentally sustainable manner.

Agency Restrictions

In addition to statewide water restrictions, we are under a Stage 3 Water Shortage Emergency, which includes:

• Mandatory residential rationing
• Outdoor water restrictions for business and residential accounts
• Mandatory signage

For details in restrictions for residential, business, and irrigation accounts, please visit:
www.cityofsantacruz.com/drought

To report water waste, please call 831.420.LEAK (5325)

Services and Rebates Offered

To help you succeed at conserving water, the Santa Cruz Water Department offers FREE low-flow shower heads, sink aerators, hose nozzles, toilet leak detectors, shower timers, and home water audits.

Residential rebates:

• High efficiency toilets - Up to $150
• High efficiency clothes washer - Up to $100
• Lawn removal - $0.50 per square foot, with prior inspection
• Check into our Smart Business rebates, too!

For more information on rebates, services, and programs provided, please visit www.cityofsantacruz.com/drought or call 831-420-5230 or visit us M-F, 8:00-5:00 at 212 Locust Street
Thank you!

To All City of Santa Cruz Water Department Customers

Your water conservation efforts have made Santa Cruz one of the top water-saving communities in California.

Thank you – keep up the good work!